

Price list for the ha-vel voice service valid from 15.5.2023

(Update of prices in accordance with Regulation (EU) No. 2015/2120 of the European Parliament and of the Council)

National calls

National calls	Price CZK/min – peak hours	Cena CZK/min – off-peak hours
Calls within the CZ	1,00 CZK	0,50 CZK
Mobile calls	4,50 CZK	4,50 CZK

All prices listed are without VAT.

Calls within the Czech Republic – minimum billable call duration 60 sec., time interval of 30 sec.

Mobile networks in the Czech Republic – minimum billable call duration 60 sec., time interval of 30 sec.

The peak rate applies from 7:00 to 19:00.

The off-peak rate applies from 19:00 to 7:00, on weekends, and on public holidays.

Calls to special numbers

Zone	Description	Tariffication	Sestavovací poplatek	Cena/minuta špička	Cena/minuta mimo špičku
972, 973, 974,95	Private networks (sítě státní správy, ČD apod.)	60+30	-	1,00 CZK	0,50 CZK
844, 810, 855	Blue lines (Shared cost service)	30+15	-	2,50 CZK	2,50 CZK
840, 841, 842, 848	White lines (Universal access number service)	30+15	-	2,50 CZK	2,50 CZK
1180, 1181, 1188	Information about telephone numbers in CZ	60+60	-	28,84 CZK	28,84 CZK
12, 14,131	Commercial services 1	1+1	3,00 CZK	3,50 CZK	3,50 CZK
1150, 141	Commercial services 2	60+1	4,00 CZK	4,50 CZK	4,50 CZK
112, 150, 155, 156, 158	Emergency lines	-	-	Free of charge	Free of charge
800, 822, 116	Green lines	-	-	Free	Free
1221	Covid	-	-	Free	Free

All prices listed are without VAT.

Calls to PREMIUM RATE numbers

900 AB 906 AB 909 AB	Services with a specified per-minute call price	The combination of digits AB represents the price per minute of the call including VAT. Calls are billed for each commenced minute.
905 AB	Services with a specified per-call price	Ten times the combination of digits AB represents the one-off price per call.
908 AB	Services with a specified per-call price	The combination of digits AB represents the one-off price per call.

Prices for calls to PREMIUM RATE numbers include VAT. The provider of services on these numbers is not ha-vel internet s.r.o.

International calls – landline and mobile network ¹⁾

Zone	Countries – landline and mobile network ¹⁾	CZK/min
1.	Belgium, Bulgaria, Denmark, Estonia, Finland, France, Croatia, Italy, Ireland, Iceland, Cyprus, Lithuania, Liechtenstein, Latvia, Hungary, Malta, Germany, Netherlands, Norway, Poland, Austria, Slovakia, United States of America, Vatican, United Kingdom, Portugal*, Romania, Greece, Slovenia, Spain*, Sweden	3,95 CZK
2.	Andorra, Australia, Hong Kong, Israel, Japan, South Korea, Canada, Monaco, New Zealand, Serbia and Montenegro	5,30 CZK
3.	Argentina, Belarus, Bosnia and Herzegovina, Gibraltar, Malaysia, Russia, Singapore, Switzerland, Taiwan, Turkey	9,45 CZK
4.	Albania, Algeria, Azerbaijan, Brazil, China, Faroe Islands, Georgia, South Africa, Kazakhstan, Macedonia, Morocco, Mexico, Moldova, United Arab Emirates, Tunisia, Ukraine	12,45 CZK
5.	American Samoa, Aruba, Bahamas, Bermuda, Egypt, Philippines, Colombia, Lebanon, Libya, Malawi, Panama, Virgin Islands (USA), Peru, Puerto Rico, El Salvador, Syria, Thailand, Turkmenistan, Uzbekistan, Venezuela, Zimbabwe	13,85 CZK
6.	Angola, Armenia, Bahrain, Bolivia, Botswana, Burkina Faso, Burundi, Dominica, Dominican Republic, Ecuador, French Polynesia, Gambia, Guatemala, Chile, India, Indonesia, Iran, Jordan, Cape Verde, Qatar, Kenya, Cocos Islands, Costa Rica, Lesotho, Mongolia, Namibia, Netherlands Antilles, Virgin Islands (UK), Paraguay, Saudi Arabia, Senegal, Sri Lanka, St. Pierre & Miquelon, St. Vincent & the Grenadines, Saint Helena, Saint Lucia, Tajikistan, Togo, Trinidad & Tobago, Uganda, Uruguay, Christmas Islands, Zambia	24,35 CZK
7.	Afghanistan, Anguilla, Antarctica, Antigua & Barbuda, Ascension Island, Bangladesh, Barbados, Belize, Benin, Bhutan, Burundi, Côte d'Ivoire, Chad, Djibouti, Eritrea, Ethiopia, Falkland Islands, Fiji, Gabon, Ghana, Grenada, Greenland, Guam, Guyana, Guinea, Haiti, Honduras, Jamaica, Yemen, Cayman Islands, Cameroon, Comoros, Congo, Cuba, Kuwait, Kyrgyzstan, Laos, Liberia, Luxembourg, Macau, Madagascar, Maldives, Mali, Marshall Islands, Mauritania, Mauritius, Micronesia, Montserrat, Mozambique, Myanmar, Nepal, Nigeria, Nicaragua, New Caledonia, Oman, Pakistan, Palestine, Equatorial Guinea, Rwanda, San Marino, North Korea, Seychelles, St. Kitts & Nevis, Central African Republic, Sudan, Suriname, Eswatini, Tanzania, Tonga, Turks & Caicos, Vietnam	34,65 CZK
8.	Cook Islands, Diego Garcia, Guinea-Bissau, Iraq, Cambodia, Kiribati, Mariana Islands, Nauru, Niue, Norfolk, Palau, Papua New Guinea, Sierra Leone, Somalia, São Tomé & Príncipe, Solomon Islands, Tokelau, Tuvalu, Vanuatu, East Timor, Wallis Islands, Western Samoa	45,35 CZK

^{*)} including overseas territories pursuant to Article 52 of the Treaty on the EU and Articles 349, 355 of the Treaty on the Functioning of the EU

All prices listed are without VAT

International calls – mobile networks

Zone	Countries – mobile networks	CZK/min
1.	Belgium, Bulgaria, Denmark, Finland, France, Croatia, Ireland, Italy, Cyprus, Germany, Norway, Poland, Portugal, Austria, Greece, Slovakia, Slovenia, Spain*, Sweden, United Kingdom	4, 50 CZK
2.	Andorra, Australia, Belarus, Bosnia and Herzegovina, Israel, Japan, Monaco, New Zealand	9,45 CZK
Sat.	Emsat, Inmarsat - A AOR E, Inmarsat - A AOR W, Inmarsat - A IOR, Inmarsat - A POR, Inmarsat - A Special AOR E, Inmarsat - A Special AOR W, Inmarsat - A Special IOR, Inmarsat - A Special POR, Inmarsat - B AOR E, Inmarsat - B AOR W, Inmarsat - B IOR, Inmarsat - B POR, Inmarsat - B SNAC, Inmarsat - M AOR E, Inmarsat - M AOR W, Inmarsat - M IOR, Inmarsat - M POR, Inmarsat - Mini M AOR E, Inmarsat - Mini M AOR W, Inmarsat - Mini M IOR, Inmarsat - Mini M POR, Inmarsat - Mini M SNAC, Iridium – 8816, Iridium – 8817	199,50 CZK

*) including overseas territories pursuant to Article 52 of the Treaty on the EU and Articles 349, 355 of the Treaty on the Functioning of the EU

All prices listed are without VAT

International calls – Minimum billable call duration is 60 seconds. Time interval: 1 second.

Discounts for favourite destinations

Number of countries	Amount of discount
1 – 2 countries	8%
2 – 4 countries	5%

i) If a country is not listed in the table “Countries – mobile networks,” then the same rates apply for both fixed and mobile networks.
If it is listed, then the rate applies only to fixed networks.